

NHS Expo 2 September 2015 – Pop-up University 10, 3pm.

Innovation from, and by the Frontline

We asked our participants one question:

What is Innovation?

Responses appear below:

Freedom to think differently Change Impact Approach differently for positive impact
Throwing out the rule book and building something from scratch – not evolving or adding on to something that already exists
Doing things better including patients voice
Implementation of an innovation that helps address and unmet clinical need which gets spread and diffused widely
Change that brings about progress Building on new platforms – embracing best practice of the past Innovation is able to connect well to the people that is affected by it
Culture of innovation Executing and inspiring Improves
New Brings improvement A potential solution new to old problems Can be anything Doing things differently Unproven concept
Not about shiny new things Copying others New to you Culture of an organisation
Doing things better Different, not necessarily new Innovative culture
A solution to a problem Simple and effective Improving systems and processes Determination and enthusiasm
Anything new? Out to be creative and involving patients Something which transforms patients experience of care (positively)

Daring to change Element of fear/risk for some – therefore need to keep ongoing to persuade people and bring them with you
Innovation – is about giving people permission to fail
Define – something new To me: For me we talk and feel of it as to do something new that makes a given thing better or is intended to make something better (it may fail). To make innovation flourish then ideas need not be unduly suppressed by power rules, politics and prosperity for the status quo.
Solving problems creatively/differently
New ideas Co-commissioned Co-produced Co-designed
A response to nm issue/challenge that think outside the box/personalised and tailored A solution focussed response – evidence based Creative answer to “something” Acknowledge ‘risk’ is a partnership
Innovation is a broad subject with different meanings or different people
New ideas Freedom Blue sky thinking Change that’s different Impactful Technology New way of doing doings – that has a positive impact
Innovation is the opportunity to try new ideas, systems and tech at all scales with success or failure a practice learning opportunity
Learn Share Knowledge Potential barriers to innovation = culture What is clinical innovation? Something new* that changes a service, process, procedure, treatment, diagnosis e.g. a new way of doing something *new product, new technology
Dispersing the ‘silo’ culture – creating dovetailing of academic and NHS communities, enabling development of ideas and new technology, device, communication
Innovation ≠ invention Doing something better/differently = pinching ideas from elsewhere
Learning from positive/ negative Freedom – risk Thinking differently Boldness and brave Process and outcome Culture New tech/thinking A change which is impactful – small and big / positive
Doing things differently

Sharing and spreading ideas with others
Ideas New solution to old problems New to specific area Innovating = processing Innovation = outcome
New products or services: available previously but applied in a different way; new to our organisation; completely new Creative New ideas, systems and technology – failure okay, the learning's important Doing something differently Process the learning, the output, the outcome Progress, change in and of itself is not innovation Having the freedom to take a risk
Open, honest communication – what's really going on round here Investment in shared records/fully accessible records Simple ordering integration system for community intervention Patient engagement is self-cure/management plan and shared decision making Creating care centred around patients' needs and circumstances
Innovation = Change + Prowess ²
Being made to feel that I had the right to innovate or suggest innovations
Denotes positive change New ideas Connotations of brave and bold Change that has an impact